

SoloVPE Service Options

Let us help you with maintaining your lab equipment. Have a C Technologies Solo Service Specialist come in and certify your system, all while enjoying the benefit of year-round discounts and support. C Technologies offers 1 to 3 Year Service Contracts for the SoloVPE system.

• *SoloVPE Service Contracts Coverage*

○ *SoloVPE Standard Service Contract*

- One Preventative Maintenance (PM) during each year of contract.
 - PM includes As Found/As Left Data
 - Qualification & Operational Qualification / Performance Qualification (OQPQ).
 - PM Kit Included.
- Free SoloVPE Software Upgrades (Cary and Windows upgrades are not included).
- Use of a Loaner Systems –If your system is down.
- Free Equipment Evaluation at our facility.
- Free Remote Troubleshooting Via Web.
- 5% off Parts and Labor.
- 10% off Custom Software and Reports.
- 10% off on Additional Training, Services and On-Site Support.
(Discounts are not applicable to Travel Expenses)

○ *SoloVPE CPV Service Contract*

- USP/EP/BP Filter Testing.
- Includes all the benefits of the Standard Service Contract Coverage.

○ *SoloVPE GxP Contract Option (Standard or CPV)*

- Bi-Annual Preventative Maintenance during each year of the Service Contract.
- Includes all the benefits of the Standard or CPV Service Contracts Coverage.